



Quality, food-safety and environmental policy

Dedication to quality and respect for the environment have always been defining features of our company.

The concept of “quality” must be approached in its broadest sense, affecting every area of the company, including those relating to production and customer service, interpreting the concept not only in the narrow sense of the value of the end result (maximum satisfaction of the consumer’s expectations), but also with regards to internal efficiency (optimising resources).

To achieve this double objective, **Joaquim Albertí, S.A.** believes that throughout the organization it is essential to:

- 1 Behave ethically when performing our activities.
- 2 Guarantee food safety and comply with all legal and other requirements.
- 3 Involve all of the company’s staff fully and have a sufficiently large and well-trained team. Velar por unas óptimas condiciones higiénicas de las instalaciones y el personal.
- 4 Ensure optimum hygiene conditions in our facilities and for our staff.
- 5 Pay attention to safety at work.
- 6 Invest in technology and encourage continuous improvement.
- 7 Care for the natural environment and encourage rational energy use and consumption measures, using natural resources sustainably and preventing contamination.
- 8 Avoid food waste as an ethical principle that goes beyond mere economic effect.
- 9 Conserve the nature of the product.
- 10 Encourage communication with clients and ensure their needs are met.

Work in favour of environmental management, in all its scope, with special emphasis on a significant reduction in non-usable product, attempting to correct each link in the chain to make this possible.

Xavier Albertí i Oriol - Director